



Language Scheme 2014 – 2017

(Under Section 15 of the Official Languages Act 2003)

February 2014

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Chapter 1 : Introduction and Background

This Language Scheme was prepared in accordance with Section 15 of the Official Languages Act 2003 (“the Act”) by the Office of Public Works (OPW). This is the second Scheme prepared by this Office and succeeds the first Scheme which came into effect in 2007.

Section 11 of the Act provides for the preparation of a statutory scheme by public bodies detailing the services they will provide

- through the medium of Irish
- through the medium of English and
- through the medium of Irish and English

and the measures to be adopted to ensure that any service not provided by the body through the medium of the Irish Language will be so provided in due course.

1.1 Preparation of Scheme

This second Scheme aims to build on progress made in the provision of services through Irish and bilingually in this Office.

It has been developed to strengthen the emphasis given to the Irish language in the daily conduct of the OPW's business, taking account of what is reasonably practicable over the next three years.

The OPW published a notice under section 13 of the Act in the national newspapers inviting submissions from any interested parties in relation to the preparation of the new language scheme. In addition, the OPW wrote to 22 organisations working in the Irish language area seeking their views. These organisations covered the voluntary, state and educational sectors. The OPW also consulted with all members of staff on the preparation of the scheme. Submissions were received from 10 individuals and organisations listed at Appendix 1.

The OPW was mindful of the submissions received through the public consultation process and the views and suggestions of staff across the Department in developing

this Second Scheme. The time and effort put in by all concerned in this process is gratefully acknowledged and appreciated.

The objective of this second Scheme is to continue the delivery of the commitments made in our first scheme and to build on the progress achieved across the OPW over the period of that Scheme. This Scheme demonstrates a commitment on behalf of the OPW and staff to sustain the extent to which services are currently available through Irish and it identifies areas for future enhancement.

The new Scheme also builds on the principles of Quality Customer Service and will continue to ensure that persons who wish to conduct their business in Irish are facilitated.

The OPW's Quality Customer Service (QCS) Network oversaw the preparation of this new Language Scheme and will monitor its implementation. The QCS Network is a subgroup of the Partnership Committee, chaired by an officer from within Corporate Services and comprises representatives from each Business area.

1.2 Review of the operation of the First Scheme 2007 – 2010

The first Irish Language Scheme set challenging targets for the Office and instigated a significant change in the culture and general approach to the treatment of the Irish Language within the OPW.

There has been general and widespread acceptance by staff of the Scheme and of the responsibilities placed on them following its introduction. The Office ensures that staff and managers are frequently reminded of their responsibilities in relation to the Irish language. A range of supports have been implemented in order to meet staff requirements and ensure the effective implementation of the Scheme. These include support to staff who wish to undertake Irish Language courses; provision of guidance and details on translation services; and the identification of staff who have a good or an excellent working knowledge of the Irish language and who are willing to use their language skills for the day to day business of this Office.

The Office has also worked with officials from Oifig an Choimisinéara Teanga to ensure that complaints and issues of non-compliance were resolved and any opportunities for improvement arising from these complaints were undertaken.

1.3 Commencement date of Scheme

This three year Scheme has been confirmed by the Minister for Arts, Heritage and the Gaeltacht. The Scheme is commenced with effect from 05 March 2014 and shall remain in force for a period of three years from this date or until a new scheme has been confirmed by the Minister pursuant to Section 15 of the Official Languages Act, whichever is the later.

Chapter 2 : Overview of the Office of Public Works

2.1 Mission

The Mission of the OPW is:

To use our experience and expertise in our mandated areas of operation to provide innovative, effective and sustainable shared services to the public and our clients.

2.2 Mandate

The core functions of the Office of Public Works (OPW) relate to three areas of operation:

Estate Portfolio Management

Heritage Services

Flood Risk Management

and these operational areas are supported by Corporate Services.

The OPW is primarily concerned with the delivery of services to customers. Its ethos is client focus and providing value for money for the taxpayer while delivering in a timely manner and being alert to sustainability issues.

2.3 Customers

As it is a service organisation the majority of the OPW's staff are employed in operational and front line areas responding to customer needs. Our customers are the public, Government, other Departments, Offices, Agencies and the wider public service.

2.4 Services

2.4.1 Estate Portfolio Management

The OPW provides a shared service in the area of property management and property maintenance incorporating architectural, engineering, valuation, quantity surveying, project management and facilities management services to central Government Departments and Agencies. The Office is responsible for some 780 National Monuments such as Newgrange and the Rock of Cashel. It also manages some of the most prestigious Historic Properties in the country, e.g. Dublin Castle and Castletown House.

2.4.2 Flood Risk Management

The OPW is the lead agency for flood risk management in Ireland. It is, therefore, responsible for developing and implementing comprehensive policies and strategies for flood risk management. The primary functions of this programme are:

- to develop and deliver on flood risk management work programmes and measures;
- to maintain an effective programme of maintenance of river courses drained under the provisions of the Arterial Drainage Acts: and
- to advise the Government on flood risk management and flood risk management policy.

2.4.3 Corporate Services

The above areas of activity are supported internally by Corporate Services which include functions such as Human Resource Management and Development, Financial Management, Information & Communication Technology and other services necessary for the day to day operations of the Office.

2.5 OPW Management Structure

The OPW's senior management structure is organised around the interlinking entities of the Board and the Management Advisory Committee. This group reports through the Chairman directly to the Minister of State at the Department of Public Expenditure & Reform with special responsibility for Public Service Reform and the OPW and, through the Minister for Public Expenditure & Reform, to the Government.

The Board comprises the Chairman and the two Commissioners, and is the legal entity referred to in relevant legislation and regulations concerning the Commissioners of Public Works. The Board and the Directors of Architectural Services, Engineering Services and Corporate Services make up the Management Advisory Committee (MAC).

The MAC is the Senior Management Group, which advises the Minister of State on policy and directs the normal activities and functions of the Office. It also advises and supports the Board in the exercise of its legally obligated functions.

2.6 OPW's Legal Framework

The legal framework within which the OPW operates and which guides our activities is :

- Public Works Act, 1831
- State Property Act, 1954.
- Coast Protection Act, 1963.
- State Authorities (Development and Management) Act, 1993.
- Arterial Drainage Acts, 1945 – 1995.
- Commissioners of Public Works (Functions and Powers) Act, 1996.
- National Monuments Acts, 1930 – 2004.
- European Communities (Energy End-use Efficiency and Energy Services) Regulations 2009 - S.I. No. 542/2009
- European Communities (Assessment and Management of Flood Risks) Regulations 2010 - S.I. No. 122/2010.

Chapter 3 : Enhancement of Services through Irish

The OPW currently provides a number of services bilingually. These services were either already provided prior to the first Language Scheme or as a direct consequence of meeting the commitments made in that Scheme.

3.1 Irish Language Survey

The OPW's Headquarters decentralised to Trim, Co. Meath in late 2009. With the movement of staff to and from this Office it was unclear what level of expertise in the Irish Language was retained in the OPW. In order to ascertain the level of expertise in Irish among staff in OPW, a survey was carried out the following year asking staff to indicate :

- their ability to read, write and speak Irish;
- their willingness to use and share their Irish Language Skills for work purposes;
- their readiness to undertake training in the Irish Language.

The response to the survey was positive and encouraging and is a clear indication of the increased goodwill and support for the Irish language within the OPW since the Scheme was introduced and also the increased level of expertise in the Irish language. 66 staff members advised that they had a good working knowledge of, or were fluent in, the Irish Language and 55 of these were willing to use their skills for business purposes.

As well as using their skills for business purposes 10 staff have agreed to be identified in the IPA Yearbook as Irish speakers for the OPW. These staff and their contact details are listed at Appendix 2.

3.2 Heritage Sites

3.2.1 Guide Services

- An informal survey was carried out among the Supervisor Guides at our national heritage sites in 2010. The Guides were asked whether their sites catered for visitors who require a tour in the Irish Language. The results of this survey found that a number of sites had Guides, seasonal or permanent, who were capable of providing tours in Irish. While it is encouraged, it cannot be guaranteed that Irish speaking seasonal guides will return to the site year after year. Also the level of Irish tours can vary depending on the fluency of the guide. It is evident from the survey carried out however, that apart from Gaeltacht areas, demand for tours in the Irish language is

low.

3.2.2 Publications at Heritage Sites

- A number of individual publications are made available in a range of languages, including Irish, through OPW's Heritage Service. These are site guides and information leaflets which are made widely available through local tourism offices and at the sites themselves. Prior to the First Language Scheme, the following sites had publications available in Irish, under separate cover :

Charles Fort, Co. Cork

Clonmacnoise, Co. Offaly

Desmond Castle, Co. Cork

Glendalough, Co. Wicklow

Knowth, Co. Meath

Mellifont Abbey, Co. Louth

Trim Castle, Co. Meath

1848 Famine Warhouse, Co. Tipperary

Jerpoint Abbey, Co. Kilkenny

Loughcrew, Co. Meath

Reginald's Tower, Co. Waterford

Tintern Abbey, Co. Wexford.

- Adhering to the commitments outlined in the first Language Scheme an additional 8 heritage sites have publications available in Irish under separate cover. These are :

Athenry Castle, Co. Galway

Parke's Castle, Co. Leitrim

Céide Fields, Co. Mayo

Irish War Memorial Gardens, Dublin 8

Carrowmore, Co. Sligo

Kilmainham Gaol, Dublin 8

Boyle Abbey, Co. Roscommon

Hill of Tara, Co. Meath

A further publication on Pádraig Pearse has also been produced in the Irish Language.

- Separately within Visitors Services, the standard Application Forms for Guide/Information Officer posts at all sites, maintained by the OPW, are produced bilingually.
- The primary delivery of services at Dún Aonghasa, Árainn, Co. na Gaillimhe,, Ionad an Bhlascaoid, Dún Chaoin, Co. Chiarraí, Aireagal Ghallarais, Baile na nGall, Co. Chiarraí and Teach an Phiarsaigh, Ros Muc, Contae na Gaillimhe, including Guide Service, is through Irish and staff are fully fluent in the language. Irish is also the day-to-day working language within these functional areas. Site Guides and information leaflets are also produced bilingually at these sites.

- The Heritage Service's general publication "Heritage Sites of Ireland" which provides a full listing of all guided sites nationwide, under the control of the OPW, their contact details and the facilities available to them is also available through Irish under separate cover.
- An Irish language guide service (i.e. an Irish speaking guide) is available at a number of our historic properties in Dublin i.e. Dublin Castle, Áras an Uachtaráin and Farmleigh.

3.3 Website

- The principal Heritage Services website, www.heritageireland.ie is fully bilingual. The flooding website, www.flooding.ie, is also bilingual except for documents with a large technical content. The main OPW website, www.opw.ie, has recently been redesigned and 100% of its static content is bilingual which can be accessed by the touch of a button.

3.4 Public Relations Unit

- The Public Relations Unit is on target to provide a minimum of 10% of all Press Releases annually bilingually and that Unit also has a member of staff capable of dealing with enquiries through Irish.

3.5 Switchboard staff

- Training of reception/switchboard staff was undertaken to enable them to :
 - give the name of the Office in Irish;
 - provide basic greetings in Irish; and
 - transfer calls to officials who can deliver services in Irish.

It is acknowledged that training in this area will be on-going as staff change.

3.6 Languages and Translation resources

The following resources are available to staff :

- OPW staff who have a good or an excellent knowledge of the Irish language have been identified and are willing to use their skills to translate smaller documents and letters into Irish. These skilled staff members can also speak with customers, who wish to use the Irish language, on the telephone or face to face;
- A comprehensive list of Foras na Gaeilge accredited translators is displayed on our

internal website for staff who require assistance with the translation of larger publications.
This list is updated regularly.

Chapter 4 : Our Commitments under this Scheme

Over the next three years, the OPW undertakes to carry out a number of new commitments in relation to enhancing the use of the Irish Language in our organisation. The following table outlines these new commitments, highlighted in blue, together with those outlined in the first Scheme as they will also continue to apply over the course of this three year Programme :

Service	Irish Language Commitments
Corporate publications, including Statements of Strategy, Annual Reports, Customer Action Plans and Charters	<p>Continue to comply with section 10 of the Act, which requires Statement of Strategy, Annual Report, Audited Accounts or Financial Statements and any document setting out public policy proposals to be published simultaneously in Irish and English.</p> <p>Other corporate publications will continue to be made available in bilingual format.</p>
Publications (other than those that fall under section 10 of the Act)	<p>Make available, bilingually, Department publications on major policy statements. If the cost of bilingual publication in any individual case is deemed excessive due to the size of the document, the Office will use its discretion to publish only the executive summary/ recommendations in bilingual format.</p> <p>Publish at least one Irish language article in each edition of the in-house magazine, Obair.</p>
Heritage Services	<p>Increase again, by at least 50%, the number of site brochures made available under separate cover in the Irish language for sites operated by the Heritage Service.</p> <p>Where possible recruit guides, seasonal or otherwise, with a good working knowledge of the Irish language to carry out site tours in Irish, if requested.</p>
Public Relations Unit	<p>Ensure that at least one member of staff in the PR Unit will be capable of dealing with enquires through Irish.</p> <p>Provide annually, a minimum of 10% of all Press Releases bilingually.</p> <p>Where relevant, send a number of tweets in the Irish Language to our followers on Twitter.</p>
Gaeltacht	<p>Ensure the official place names of Gaeltacht areas [as declared by the Minister in the Placenames (Ceantair Ghaeltachta) Order 2004] will be used for official business.</p>

Speeches	Continue to make Speeches available in the language in which they are delivered.
Pre-recorded computerised messaging	<p>Provide the standard disclaimer on all outgoing e-mail communications bilingually.</p> <p>Individual staff members can choose to put the non-system generated part of the 'out-of-office' e-mail message in Irish or English or both languages.</p>
Website	<p>Maintain 100% bilingual static content on the main OPW website (www.opw.ie).</p> <p>Progressively increase the Irish language non static content on the main OPW website</p> <p>Ensure that the main pages of any new sections added to the website are bilingual.</p> <p>Introduce any online interactive services, to be developed in the future, simultaneously in both official languages (no such online services are currently available).</p> <p>Ensure that any new computer systems will be capable of handling the Irish language and existing systems will be made compatible at the next planned maintenance or upgrade.</p> <p>Register Irish Language domain names for certain OPW websites e.g. Heritage Ireland</p> <p>Ensure that the Dublin Castle website has at least 50% of the static content translated into Irish.</p>
Telephony/switchboard services and reception facilities	<p>Switchboard operators and receptionists are often the first points of contact to OPW customers. OPW's Commitment is to continue to ensure, that:</p> <ul style="list-style-type: none"> • switchboard staff answer the phone by referring to the Office in Irish; • switchboard staff and receptionists are, at least, familiar with the basic greetings in Irish; and • switchboard staff and receptionists are provided with a list of staff members who can provide a service through Irish.
One to-one contact either by phone or in person	<p>Continue to identify staff with ability to provide inter-personal Irish Language service and ensure telephone lists, front desk reception/telephonists and organisation charts are updated accordingly.</p> <p>Ensure email addresses for staff members willing to use their Irish language skills are included under the relevant section on the website.</p>
Computer Systems	Ensure any upgrade of existing computer systems or new computer

<p>Training</p>	<p>systems will be fully capable of handling the Irish Language.</p> <p>Continue to make available to all staff, appropriate Irish Language training courses, including within normal working hours, to maximise attendance and relevance to the Office's work.</p> <p>Advertise Irish Language courses to staff and seek additional volunteers willing to train to provide Irish language Services across the Office.</p> <p>Provide advice to staff on the range of high quality Irish language classes available outside office hours (e.g. third level diploma in Irish).</p> <p>Explore opportunities to encourage the development of Irish Language skills amongst staff through informal activities at certain times of the year e.g. during the annual Seachtain na Gaeilge.</p> <p>Continue to inform staff about helpful Irish Language sites, namely :</p> <ul style="list-style-type: none"> ● www.focal.ie ● www.logainm.ie ● www.scriobh.ie ● www.forasnagaeilge.ie.
<p>Monitoring and Surveys</p>	<p>The OPW will, through regular customer and staff surveys, assess the level of demand for services through Irish.</p> <p>Advise business areas to log all letters, phone calls and other enquires/requests for information that are received in the Irish language.</p> <p>Carry out a survey of signs displayed in our public offices and heritage sites. Signs that do not comply with the Official Languages Act 2003 will be identified and amended.</p>

Chapter 5 : Monitoring and Review

5.1 Monitoring

The Quality Customer Service (QCS) Network comprises members from each of the Business areas within the OPW.

It is the responsibility of this Group :

- to monitor activity in relation to Irish Language delivery in the Office,
- to monitor compliance with both the terms of the Official Languages Act and the OPW's Language Schemes; and
- to report to the Management Advisory Committee (MAC) in relation to all of these matters.

Progress on the OPW Language Scheme will continue to be included in this Office's Annual Reports.

5.2 Review

The MAC will keep the effective operation of the Scheme under review. Its analysis of changes that may be necessary mid stream will be informed by the annual reports provided by the QCS Network.

Chapter 6 : Publicising of Agreed Scheme

6.1 Staff

Staff have been informed of their responsibilities in respect of the Official Languages Act 2003 and the OPW Language Schemes. Detailed guidance and instructions have been made available to those who may need to implement Irish language measures. Staff will continue to be made aware of their responsibilities under the Scheme through a variety of means, including office notices.

6.2 Customers

This Office will take every opportunity in its day to day interactions with customers to promote and publicise the services it provides through Irish by :

- directly informing customers on a pro-active basis of the option of dealing with us through Irish, for example by displaying notices at reception areas indicating the Irish language services that are available;
- prominently listing these services on our website;
- signifying on selected guidelines, leaflets and application forms that these documents are also available in Irish, unless presented bilingually;
- giving equal prominence to Irish and English language materials.

6.3 General Public

The contents of this Scheme along with the commitments and provisions of the Scheme will be publicised to the general public by means of:

- Press Release launching the Scheme;
- Circulation to appropriate agencies and public bodies; and
- Website.

A copy of this Scheme will also be forwarded to Oifig an Choimisinéara Teanga.

The English version of this Scheme is the official version.

Appendix 1 : Individuals and Bodies who provided Submissions

- Comhdháil Náisiúnta na Gaeilge
- Conradh na Gaeilge
- Gael-Linn
- Údarás na Gaeltachta
- Tomás Ó hAodha
- P.J. Corry, Letterkenny, Co. Donegal
- John Durham
- Lionárd Flóid
- Vincent Holmes, Co. Galway
- Henry O'D. Thompson, The Old Building Company

Appendix 2 : OPW Staff willing to deal with customers through Irish

	Name	Contact Details	Level of Irish
1	Úna Ní Fhaircheallaigh	Assistant Principal, Policy Unit	Excellent Fluent
2	Martin Connolly	Valuer, Property Maintenance	Excellent Fluent
3	Ide de Burca	Higher Executive Officer, National Procurement Service	Excellent Fluent
4	Cian Ó Dónaill	Engineer Grade 1, South West Drainage, Engineering Services	Excellent Fluent
5	Aine de Burca	Higher Executive Officer, Project Management	Excellent Fluent
6	Brian Allen	Principal Officer, Project Management	Good Working Knowledge
7	Martin O'Gorman	Assistant Principal, Engineering Services	Good Working Knowledge
8	Jackie Stewart	Higher Executive Officer, National Procurement Service	Good Working Knowledge
9	Grainne McDonnell	Higher Executive Officer, Information & Communication Technology	Good Working Knowledge
10	Ezra MacManamon	Engineer Grade 2, Engineering Services	Good Working Knowledge

Appendix 3 : OPW Contact Details

Office of the Minister of State

52 St. Stephen's Green, Dublin 2..... (01) 647 6000

Office of the Chairman

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000

CORPORATE SERVICES

Development and Organisation Services, Policy Unit, Internal Audit, Management Accounting Services, Freedom of Information & Legal Services Unit, Public Relations Department, Library, Art Management, IT Unit, Personnel Services

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000/
 (01) 647 6000
 LoCall..... 1890 213 414
 Fax..... (046) 948 1793

FINANCIAL SERVICES

Government Offices, Hebron Road, Kilkenny..... (056) 777 2600
 LoCall..... 1890 213 424

GOVERNMENT PUBLICATIONS, IRIS OIFIGÚIL AND ELECTION SERVICES

52 St. Stephen's Green, Dublin 2..... (01) 6476834
 Fax:..... (01) 6476843
 LoCall 1890 213434

ENGINEERING SERVICES

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000

Flood Risk Policy and Management

**Flood Project Management Services,
 Arterial Drainage Maintenance Support Service**

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath..... (046) 942 6000
 17-19 Hatch Street Lower, Dublin 2..... (01) 647 6000

Flood Policy

17-19 Hatch Street Lower, Dublin 2 (01) 647 6000

Arterial Drainage Maintenance East & West/ Environment Section

East Region Drainage Maintenance

Newtown, Trim, Co Meath(046) 943 1352

Fair Green, Ardee, Co Louth.....(041) 685 3256
 Robinstown, Mullingar, Co. Westmeath(044) 934 8332
 Drumbear, Cootehill Road, Monaghan.....(047) 83 201

West Region Drainage Maintenance

Main Street, Headford, Co. Galway(093) 35 456
 Foxford Road, Ballina, Co. Mayo(096) 22 065
 Gallows Brae, Lifford, Co. Donegal.....(074) 914 1273
 Corrib Sluice Barrage, Sluice House, Galway(091) 563 097

Arterial Drainage Maintenance South East & South West/Mechanical Engineering Field Services

South East Region Drainage Maintenance

Ballycraine, Castlebridge, Co Wexford..... (053) 24 181

South West Region Drainage Maintenance

Templemungret House, Mungret, Co. Limerick..... (061) 227 139
 Inch Bridge, Listowel, Co. Kerry..... (068) 21 166
 Dowager House, Portumna, Co. Galway.....(090) 974 1086

Field Maintenance Office

Newtown, Trim, Co. Meath(046) 943 1352

Hydrometrics, Hydrology, and Coastal Protection Services

Hydrometric Section

Main Street, Headford, Co. Galway..... (093) 36372
 Government Offices, Pearse Street, Athlone, Co. Westmeath (090) 6492918
 Government Offices, Hebron Road, Kilkenny..... (056) 7772635
 Newtown, Trim, Co. Meath..... (046) 943 1352
 Templemungret House, Mungret, Co. Limerick..... (061) 209117
 Foxford Road, Ballina, Co. Mayo..... (096) 22065

Hydrology and Coastal Section

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath..... (046) 942 6000
 17-19 Hatch Street Lower, Dublin 2..... (01) 647 6000

Flood Relief and Risk Management Services

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000
 17-19 Hatch Street Lower, Dublin 2..... (01) 647 6000

Professional Engineering Services

Mechanical & Electrical Services

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000
 52 St. Stephen's Green, Dublin 2. (01) 647 6000

Civil and Structural Engineering Services

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000
17-19 Hatch Street Lower, Dublin 2.....(01) 647 6000

PROJECT MANAGEMENT SERVICES

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000
Unit 20, Lakeside Retail Park, Claremorris, Co Mayo..... (01) 647 6000
Fax..... (094) 937 3395

Quantity Surveying Section,

4 - 5 Harcourt Road, Dublin 2..... (01) 647 6000

PROPERTY MANAGEMENT SERVICES

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000
Fax..... (046) 948 1793

PROPERTY MAINTENANCE SERVICES

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000
Fax..... (046) 948 1793

BUILDING MAINTENANCE SERVICES

Collins Barracks, Benburb Street, Dublin 7..... (01) 702 8811
Director..... (01) 702 8812

FURNITURE DIVISION

Mountshannon Road, Rialto, Dublin 8 (01) 453 1588

HEALTH & SAFETY SERVICES

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000
Government Offices, Pearse Street, Athlone, Co. Westmeath (090) 649 2087

FIRE & SECURITY SERVICES

52 St. Stephen's Green, Dublin 2. (01) 647 6000

ARCHITECTURAL SERVICES

Architectural Services 1,2,3,4,5,6

OPW Head Office, Jonathan Swift Street, Trim, Co. Meath (046) 942 6000
52 St. Stephen's Green, Dublin 2 (01) 647 6000

REGIONAL ARCHITECTURAL OFFICES

Dublin North Region The Red House,

Arbour Hill Gate, Collins Barracks, Dublin 7..... (01) 474 2040

Dublin South Region

Dublin Castle, Dublin 2..... (01) 677 6106

North East Region

(Co Meath, Westmeath, Kildare, Louth, Monaghan, Cavan)

Regional Architect & District Office (Co Meath, Westmeath, Kildare)

52 St. Stephen's Green, Dublin 2..... (01) 647 6000
Fax..... (01) 6619632

District Office (Co Louth, Monaghan, Cavan)

Government Buildings, Millennium Centre,
St Alphonsus Road, Dundalk, Co Louth (042) 933 4221

North West Region

(Co Sligo, Leitrim, Donegal, Roscommon, Longford)

Regional Architect & District Office (Co Sligo, Leitrim)

Marino House, Finisklin Business Park, Sligo..... (071) 911 6200

District Office (Co Donegal)

Government Offices, High Road, Letterkenny, Co Donegal..... (074) 912 1365

District Office (Co Roscommon, Longford)

Government Offices, Pearse St, Athlone, Co Westmeath..... (090) 649 2087

South East Region (Co Kilkenny, Waterford, Laois, Offaly, Carlow, Wicklow, Wexford)

Regional Architect & District Office (Co Kilkenny, Waterford)

13 Catherine Street, Waterford..... (051) 845 000/ 874 134

District Office (Co Laois, Offaly, Carlow)

Government Buildings, Abbeyleix Road, Portlaoise (057) 862 11 33

District Office (Co Wicklow, Wexford)

Government Buildings, Castlepark Arklow, Co Wicklow..... (0402) 32761

South West Region (Co Cork, Kerry)

Regional Architect & District Office (Co Cork)

14 Old Blackrock Road, Cork..... (021) 496 6200

District Office (Co Kerry)

The Demesne, Killarney, Co Kerry..... (064) 6622300

Mid-West Region (Co Limerick, Clare, Tipperary)

Regional Architect & District Office (Co Limerick, Clare)

Templemungret House, Mungret, Co. Limerick (061) 209 100

District Office (Co Tipperary)
 Government Offices, Stradvoher, Thurles, Co Tipperary..... (0504) 21532

West Region (Co Galway, Mayo)
Regional Architect & District Office (Co. Galway)
 The White House, 8 Claddagh Quay, Co. Galway..... (091) 546 480
District Office (Co Mayo)
 Pavilion Road, Castlebar, Co Mayo (094) 902 1331

DUBLIN CASTLE CONFERENCE CENTRE
 Dublin 2..... (01) 645 8800
 Information & Guided Tours..... (01) 645 8813

FARMLEIGH
 Phoenix Park, Castleknock, Dublin 15..... (01) 815 5900

NATIONAL MONUMENTS
 Unit 20, Lakeside Retail Park, Claremorris, Co Mayo..... (01) 647 6000

Athenry Depot
 District Works Manager, Raheen, Athenry, Co Galway..... (091) 844 084

Kilkenny Depot
 District Works Manager, Hebron Road Industrial Estate, Kilkenny.. (056) 772 1813 or
 (056) 772 1668

Killarney Depot
 District Works Manager, Carrigfreaghane, Killarney, Co Kerry..... (064) 663 2402

Mallow Depot
 Districts Works Manager, Quarters town Industrial Estate,
 Mallow, Co Cork..... (022) 42278

Dromahair Depot
 District Works Manager, Dromahair, Co Leitrim..... (071) 916 4186

Trim Depot
 District Works Manager, Newtown, Trim, Co Meath..... (046) 943 1452

NATIONAL HISTORIC PROPERTIES
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VISITOR SERVICES
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Heritage Card..... Callsave 1850 600 601

HERITAGE SITES

Adare Castle, Adare, Co Limerick (061) 61396 666
Altamont Gardens, Tullow, Co. Carlow..... (059) 915 9444
Arbour Hill Cemetery, Arbour Hill, Dublin 7..... (01) 8213021
Ardfert Cathedral, Ardfert, Co Kerry..... (066) 713 4711
Áras an Uachtarain, Phoenix Park, Dublin 8..... (01) 677 0095 (Visitors Centre)
 LoCall 1890 430 430
Athenry Castle, Athenry, Co Galway..... (091) 844 797
Aughnanure Castle, Oughterard, Co Galway..... (091) 552 214
Ballyhack Castle, Ballyhack,, Co Wexford..... (051) 389 468
Barryscourt Castle, Carrigwohill, Co Cork (021) 488 2218
Battle of the Boyne, Oldbridge Estate, Oldbridge, Co Meath (041) 980 9950
Boyle Abbey, Boyle, Co Roscommon..... (071) 966 2604
Brú na Bóinne Visitor Centre, (Newgrange & Knowth)
 Donore, Co Meath..... (041) 988 0300
Cahir Castle, Castle Street, Cahir, Co Tipperary (052) 744 1011
Carrowmore Megalithic Cemetery, Sligo (071) 916 1534
Casino, Cherrymount Crescent, off Malahide Road, Marino, D3 (01) 833 1618
Castletown, Celbridge, Co Kildare..... (01) 628 8252
Céide Fields, Ballycastle, Co Mayo..... (096) 43325
Charles Fort, Summercove, Kinsale, Co Cork..... (021) 477 2263
Clonmacnoise, Shannonbridge, Co. Offaly..... (090) 967 4195
Coole Park, Gort, Co. Galway..... (091) 631 804
Corlea Trackway, Kenagh, Co Longford..... (043) 3322386
Derrynane House, Caherdaniel, Co Kerry..... (066) 947 5113
Desmond Castle, Cork Street, Kinsale, Co Cork..... (021) 477 4855
Desmond Hall, The Square, Newcastlewest, Co Limerick..... (069) 77408
Donegal Castle, Donegal Town, Co Donegal (074) 972 2405
Doneraile Park, Doneraile, Co Cork (087) 251 5965
Dublin Castle, Dame Street, Dublin 2..... (01) 645 8813
Dún Aonghasa, Kilmurvey, Inishmore, Aran Islands, Co Galway.... (099) 61008
Dungarvan Castle, Castle Street, Dungarvan, Co Waterford..... (058) 48144
Dunmore Cave, Ballyfoyle, Co Kilkenny... (056) 776 7726
Dwyer McAllister Cottage, Derrynamuck, Knockanarrigan,
 Co Wicklow (Glendalough Visitor Centre)..... (0404) 45325/45352
Emo Court, Emo, Co Laois..... (057) 862 6573
Ennis Friary, Abbey Street, Ennis, Co Clare..... (065) 682 9100

Famine Warehouse (1848), Ballingarry, Co Tipperary..... (087) 908 9972
Farnleigh, Phoenix Park, Dublin 15 (01) 815 5900/815 5981
Ferns Castle, Ferns, Co Wexford..... (053) 9366411
Fota Arboretum and Gardens, Fota Estate, Carrigtwohill, Co Cork..(021) 481 2728
Gallarus Castle, Ballydavid, Co Kerry(The Blasket Centre) (066) 915 6444
Garden of Remembrance, Parnell Square East, Dublin 1..... (01) 821 3021
Glebe House and Gallery, The Derek Hill Collection, Churchill,
Letterkenny, Co Donegal..... (074) 913 7071
Glendalough Visitor Centre, Glendalough, Bray, Co Wicklow.... (0404) 45325/45352
Government Buildings, Upper Merrion St., Dublin 2..... (01) 645 8813/619 4116
Grangegorman Military Cemetery, Blackhorse Avenue, D7..... (01) 821 3021
Heywood Gardens, Ballinakill, Co Laois..... (057) 873 3563/(087) 667 5291
Hill of Tara, Navan, Co Meath..... (046) 902 5903
Ilnacullin, Garinish Island, Glengarriff, Bantry, Co Cork..... (027) 63040
Ionad an Bhlascaoid Mhóir, The Blasket Centre,
Dún Chaoin, Trá Lí, Co Chiarraí (066) 915 6444
Iveagh Gardens, Clonmel Street, Dublin 2..... (01) 475 7816
Jerpoint Abbey, Thomastown, Co Kilkenny..... (056) 772 4623
John F. Kennedy Arboretum, New Ross, Co Wexford..... (051) 388 171
Kilkenny Castle The Parade, Kilkenny..... (056) 770 4100
Kilmacurragh, Kilbride, Co Wicklow.....(01) 857 0909/ (0404) 48844
Kilmainham Gaol, Inchicore Road, Dublin 8..... (01) 453 5984
Knowth..... (see Brú na Bóinne)
Listowel Castle, The Square, Listowel, Co Kerry..... (086) 385 7201
Loughcrew, Corstown, Olcastle, Co. Meath..... (049) 854 1240
Lusk Heritage Centre, Lusk, Co Dublin (Head Office)..... (01) 843 7285/ 833 1618
Maynooth Castle, Maynooth, Co Kildare..... (01) 628 6744
Muckcross Friary, Muckcross Estate,
Killarney Nat. Pk, Killarney, Co. Kerry (064) 667 0144
National Botanic Gardens, Dublin 9..... (01) 804 0300
..... (01) 857 0909 – Tour Bookings
Newgrange..... (see Brú na Bóinne)
Newmills Corn and Mills, Churchill Road,
Letterkenny, Co Donegal..... (074) 912 5115
Old Mellifont Abbey, Tullyallen, Drogheda, Co Louth..... (041) 982 6459
Ormond Castle, Castle Park, Carrick-on-Suir, Co Tipperary (051) 640 787
Parke's Castle, Fivemile Bourne, Co Leitrim..... (071) 9164149
Pearse Museum, St. Enda's Park, Grange Road,
Rathfarnham, Dublin 16..... (01) 493 4208

Phoenix Park and Ashtown Castle,
Phoenix Park, Dublin 8..... (01) 677 0095/ 821 3021
Portumna Castle & Gardens, Portumna, Co Galway..... (090) 974 1658
Rathfarnham Castle, Rathfarnham, Dublin 14..... (01) 493 9462
Reginald's Tower, The Quay, Waterford..... (051) 304 220
Rock of Cashel, Cashel, Co Tipperary (062) 61437
Roscrea Heritage, (Castle & Damer House),
Castle Street, Roscrea, Co Tipperary..... (0505) 21850
Ross Castle, Killarney, Co Kerry (064) 663 5851/2
Royal Hospital Kilmainham, Military Road,
Kilmainham, Dublin 8..... (01) 612 9900
Scattery Island, Kilrush, Co Clare (065) 682 9100
Skellig Michael, Co. Kerry..... (01) 647 6912/ 647 6000
Sligo Abbey, Abbey Street, Sligo..... (071) 914 6406
St Audeon's Church, Cornmarket, High Street, Dublin 8 (01) 677 0088
St. Mary's Abbey, Chapter House,
Meetinghouse Lane, off Capel Street, D1..... (01) 833 1618
St. Mary's Church, Gowran, Co Kilkenny (Head Office).... (056) 772 6894/ 776 7726
St. Stephen's Green Park, St. Stephen's Green, Dublin 2.. (01) 475 7816
Swiss Cottage, Kilcommon, Cahir, Co Tipperary..... (052) 744 1144
Teach an Phiarsaigh, (Patrick Pearse's Cottage),
Inbhear, near Rosmuc Village, Co Galway..... (091) 574 292
The Croppies Acre, Benburb St. Dublin 7..... (01) 702 8811
The Main Guard, Sarsfield Street, Clonmel, Co Tipperary (052) 612 7484
Tintern Abbey, Saltmills New Ross, Co Wexford..... (051) 562 650
Trim Castle, Trim, Co Meath..... (046) 943 8619
War Memorial Gardens, Islandbridge, Dublin 8..... (01) 475 7816